

## ABSTRACT OF THE DISCLOSURE

A service management method of the present invention is provided so as to enable a service provider to easily obtain information on a user's usage conditions after the sales of a software package, and to provide the user with service to give him a chance and motivation to use a function which is available in the software package but is seldom used. To attain these objects, the service management method of the present invention includes a step for preparing a file showing usage conditions of a plurality of functions constituting the software package, a step for detecting that a function is selected or performed, and a step for updating the file so as to distinguish the detected function from an undetected function.